

Consent Form



You

FULL NAME _____

PHONE _____

EMAIL _____

STREET _____

CITY _____ ZIP _____

Your Pet

NAME _____ AGE _____

SEX MALE FEMALE WEIGHT _____

BREED _____

VET PHONE _____

RABIES VACCINE YES NO

VACCINE EXPIRATION DATE _____

Policies

ARRIVAL & CANCELLATION

Thank you for booking your appointment with us! We are committed to making your appointment a great experience. To provide the best service and experience for your pup please arrive on time, **ideally no more than 5 minutes before your appointment time and no later than 10 minutes after your appointment time** so that we have the time to properly complete your services before the next appointment arrives. Arrivals more than 10 minutes after appointment time may require us to reschedule the appointment and/or charge a late fee. We understand that things come up unexpectedly and we encourage you to call us if you know you will be late but be aware that **we assess a no-show fee of \$60 if you have not arrived within 15 minutes past the appointment time and the appointment will need to be rescheduled.**

If you need to cancel or reschedule your appointment, please do so **at least 24 hours in advance.** Our groomers only make commission when they have appointments, and this allows them to try to schedule another appointment in your place. **Cancellations within 24 hours will be charged a fee of \$60** to compensate your groomer.

PICK-UP POLICY

Your pup will be very excited to see you after their grooming! For your pup's comfort, **please pick up your pet within 15 minutes of the completion of your appointment.** Your stylist will confirm your contact info so you can be notified when your pup will be ready to pick up. If something comes up and pick-up is not possible within 15 minutes, please communicate with your stylist so that accommodation can be arranged. **Pickups more than 30 minutes past the completion of the appointment will incur a handling fee based upon how late you pick up.** We do not have boarding facilities so pets must be picked up the same day or you give us authorization to take your pet to a boarding facility at your expense.

VACCINES

The state of Minnesota requires that all dogs and cats be vaccinated for rabies. Prior to your appointment we are required to have proof of your pet's vaccination by providing a current vaccination record or Rabies Certificate from your veterinarian. Verbal confirmation from your veterinarian will also suffice.

EMERGENCIES

In the case of an emergency, we will do everything we can to provide the best care for your pet. By making an appointment **you authorize us to seek professional veterinarian care for your pet in the event of a medical emergency, at your expense.** In the event of an emergency, we will make every effort to contact you immediately.

FLEAS & TICKS

Please understand that if your pet is found to have fleas, we will not be able to complete the services requested and you will need to pick up your pet immediately to prevent fleas spreading to other pets. Tick removal may require an additional fee to remove them.

ALLERGIES & ILLNESS

Please inform us of any allergies your pet has so we can use only the products that are safe for your pup. Should your pet develop skin issues after your appointment, please let us know so that we can update our notes for future appointments. We have shampoos and conditioners specifically for pets with skin allergies or sensitivities. If your pet has had a recent illness or has age related health conditions, please let us know prior to your appointment.

COAT CONDITION

Our priority is your pet's comfort. If we identify that your pet's coat is matted, we will contact you to discuss options to address the condition. We do not brush out mats unless they are very limited and minor. If we are requested to shave the mats, please understand that there is an increased risk for clipper burns or nicks to occur while shaving the mats off. We take our time while doing this procedure to ensure your pet's comfort and safety so **there will be an additional charge due to the time needed to remove the mats.** It is also typical for removal of mats to expose pre-existing skin issues that were previously covered by the mats.

Signature

I have read and agree to abide by Haute Dog Spa's policies.

SIGNED _____

DATE _____